



QUALITY POLICY

The aim of the company is to provide products which fully conform to customer's requirements in terms of product performance and delivery time and which exceed customer's expectations in terms of presentation and appearance.

The quality system adopted by the company complies with BS EN ISO 9001:2008 and is audited annually by BSI. The system is supported by procedures that aim to

- Understand clearly the customers requirements and how that affects the production controls and testing regime.
- Provide customers with products which are consistent within each batch and across each delivery.
- Minimise waste across the widest extent of the manufacturing processes.
- Ensure that the whole workforce is fully trained in the operating procedures and committed to this quality policy.
- Continually improve the operation of the business for the benefit of customers, employees and shareholders.